

APPENDIX D

**Direct Access to Wrist Splints For
Management of Mild/Moderate Carpal Tunnel Syndrome**

GP Practice Code	EXAMPLE ONLY: USE EMIS TEMPLATE					
Patient NHS Number						
Patient Name						
Patient Address: (Including Post Code)						
Wrist splint	Express Elastic Wrist Brace 7" (BXE)					
Please indicate the size required in the ✓ column	Size	Orientation	✓	Size	Orientation	✓
	XS	Left		XS	Right	
	Small	Left		Small	Right	
	Med	Left		Med	Right	
	Large	Left		Large	Right	
	XL	Left		XL	Right	
Purchase order number	245026355					
Date of Request						
Arrangements for Patient Supply						
Practice Responsibility						
<ol style="list-style-type: none"> 1. Patient identified as having mild/moderate CTS and requiring a wrist splint (see Pathway http://www.redditchandbromsgroveccg.nhs.uk/EasySiteWeb/GatewayLink.aspx?allId=154475) 2. Patient measured to determine size of splint required (see below) 3. Practice to complete and email referral form entitling the email 'GP Request Wrist Splint' to Daceys Orthotics using the following email address: stockorders@dacey.co.uk and juliebottomley@dacey.co.uk 						
Provider Responsibility						
<ol style="list-style-type: none"> 1. Wrist splint will be dispatched (within 2 working days) directly to the patient with instructions and details of a Youtube video for the patient on how to fit the splint >> https://youtu.be/qCWCgNFY5pw 2. The splint will be sent by Royal Mail delivery and will require signature by the patient on receipt. Delivery of the splint will be within 2 working days of the order being dispatched. 						
Measuring Instructions						
Size	Wrist Circumference (cm)			Simply measure wrist circumference as depicted and choose appropriate size brace based on measurement table.		
XS	10 - 12					
Small	12 - 15					
Med	15 - 17					
Large	17 - 20					
XL	20 - 22					
Questions and Answers						
What happens if the delivery does not arrive, who can the patient contact?	If the splint has not arrived within 4 working days, the patient should contact the GP practice who requested the splint. The GP practice must contact the Dacey's order email address to check the status of the request. The Dacey's customer service team will follow up with the patient once they have liaised with the referral source.					
What happens if the wrist splint does not fit?	The patient should contact Dacey's directly (using details provided with the wrist splint); Dacey's will issue a new splint.					
What happens if the wrist splint is lost or damaged?	Where the splint issued is lost or damaged by a patient, the patient will need to contact their GP to request a new splint via a new "MSK wrist splint order form".					