



Redditch and Bromsgrove Clinical Commissioning Group

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23 July 2018

Dear

Re: Request for information under the Freedom of Information Act 2000
Ref no: CAS-03546-H6B7T6-RB

Thank you for your correspondence dated 6 July 2018, making a request under the Freedom of Information Act 2000 for information which may be held by NHS Redditch and Bromsgrove Clinical Commissioning Group (CCG).

You requested the following information and our response is detailed below:

1. How many service users are waiting within the community mental health services for psychological therapy?

Information about secondary care psychology services is not held by the CCGs as it is not part of the reporting requirements within any contracts we hold. Similarly we do not hold information on the range of therapies offered by the services. Therefore, we would suggest that you redirect your enquiry to the Provider, Worcestershire Health & Care Trust via the following link: <https://www.hacw.nhs.uk/> or via Email WHCNHS.FOIrequest@nhs.net

2. How long are individuals on waiting lists for psychological assessments within community mental health services?

Not applicable, see above.

3. How long are individuals on waiting lists before receiving the first appointment for psychological therapy within secondary care/community mental health services?

Not applicable, see above.

4. What are the range of therapies your community/secondary care psychology service deliver?

Not applicable, see above.

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Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on MLCSU.FOITeam@nhs.net or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Redditch and Bromsgrove CCG. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

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- The purpose for which the document/information is to be re-used

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours faithfully

FOI Officer
On behalf of NHS Redditch and Bromsgrove CCG