



Redditch and Bromsgrove Clinical Commissioning Group

Please contact: Louise Booker
Email: MLCSU.FOITeam@nhs.net
Direct Tel: 01772 214 227

Barnsley Hall
Barnsley Hall Road
Bromsgrove
Worcestershire
B61 0TX

03 April 2018

Dear

**Re: Request for information under the Freedom of Information Act 2000
Ref no: FOI-03240-W0H8-RB**

Thank you for your correspondence dated 15 March 2018 making a request under the Freedom of Information Act 2000 for information which may be held by NHS Redditch and Bromsgrove Clinical Commissioning Group (CCG).

You requested the following information and our response is detailed below:

As you are probably aware, a survey has been commissioned by NHS England to look into the experiences of patients on Continuing Healthcare who receive a Personal Health Budget.

<https://surveys.quality-health.co.uk/Questionnaire/Anonymous/PHIBUR18>

It has been brought to my attention that some CCGs have chosen not distribute this to the PHB holders that they support. With this in mind, can the CCG please confirm:

1. How many patients receive a Personal Health Budget in your area?

<5

Please be advised that under Section 40(2) of the Freedom of Information Act 2000 – personal information, NHS Redditch and Bromsgrove CCG is unable to provide specific detail regarding the number of patients that received a Personal Health Budget, as the figure is below five; releasing a low figure could inadvertently disclose personally identifiable information, which would breach data protection principles.

2. How many of these patients have been made aware of the survey?

All

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3. If a decision has been made to not promote the survey, can you please explain why?

N/A

4. If the CCG has not yet promoted the survey but intends to so in the near future, when will PHB holders be contacted with the information?

N/A

Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss.

However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on MLCSU.FOITeam@nhs.net or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Redditch and Bromsgrove CCG. The ICO can be contacted at:

Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

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Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by NHS Redditch and Bromsgrove CCG. The copyright in other information may be owned by another person or organisation, as indicated in the information itself.

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- Full details of the document/information required for re-use sufficient for NHS Redditch and Bromsgrove CCG to identify it
- The purpose for which the document/information is to be re-used

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please see the ICO guidance which can be accessed via the following link:
<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours sincerely

FOI Officer
On behalf of NHS Redditch and Bromsgrove CCG