



Redditch and Bromsgrove Clinical Commissioning Group

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25 July 2018

Dear

Re: Request for information under the Freedom of Information Act 2000
Ref no: CAS-03571-G9P5W2-RB

Thank you for your correspondence dated 1 July 2018, making a request under the Freedom of Information Act 2000 for information which may be held by NHS Redditch and Bromsgrove Clinical Commissioning Group (CCG).

You requested the following information and our response is detailed below:

1. A) Does the CCG provide extended GP access by offering routine GP appointments 8am-8pm, seven days a week? (Yes/No)

Provision of extended or improved access to GP services, by offering routine appointments 08:00 – 20:00, seven days a week will be made from October 1st, as required by national mandate. Schemes are currently being “worked up”, whereby some improved access routine appointments are available to patients weekdays and weekends. This availability will increase between now and October 1st, when full improved access will be available.

B) Please state what evening and weekend routine GP access is provided in the CCG area (if any). Please only include information on routine GP appointments made available out of normal hours, not any emergency or urgent out-of-hours services.

See above, currently under development, full improved access will be available from 01 October 2018

At time of response, 168 Improved Access appointments are being made available per week to patients in Redditch and Bromsgrove CCG, delivered from five locations. This will rise to 336 Improved Access appointments available per week from 01 October 2018.

2. How many extended access appointments are available in the CCG area on A) Saturday B) Sunday and C) weekday evenings? (please state a separate figure for A, B and C)

**A) 48
B) 4
C) 121**

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3. In the financial year 2017/18, what percentage of these extended access appointments were filled on A) Saturdays B) Sundays and C) weekday evenings? (please state a separate figure for A, B and C)

Service not provided 2017/18.

4. A) How many locations (ie. GP practices, health centres) within the CCG area host the extended access routine GP appointments?

Up to five (hub model).

B) If possible, please provide a list of clinics which host these extended access appointments and, if applicable, state what they offer (eg. "Practice A - evenings, Saturdays & Sundays; Practice B - Sundays only").

NOTE: Full services weekdays and evenings will be operational from 01 October 2018 in line with National mandate

**St. John's Surgery
Maple View Medical Practice
Winyates Health Centre
Hollywood Medical Practice
Wythall and Cornhill Surgery**

5. In the year 2017/18, what did the CCG spend on providing extended access to routine GP appointments?

Please include any funding received by the CCG from central bodies specifically for providing the extended access to routine appointments service, as well as any other funding spent on this by the CCG. Please do not include any money spent on emergency or urgent out-of-hours care.

Improving access services under the current scheme were not in place in 2017/18 for NHS Redditch and Bromsgrove CCG.

Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on MLCSU.FOITeam@nhs.net or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioners Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Redditch and Bromsgrove CCG. The ICO can be contacted at:



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Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

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Yours faithfully

FOI Officer
On behalf of NHS Redditch and Bromsgrove CCG