

# Redditch and Bromsgrove Clinical Commissioning Group

Please contact: Access to Information Team

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**Re: Request for information under the Freedom of Information Act 2000**  
**Ref no: CAS-04758-X6G1G0-RB**

Thank you for your correspondence dated 30 September 2019 making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Redditch and Bromsgrove Clinical Commissioning Group (CCG).

**You requested the following information and our response is detailed below:**

Under the Freedom of Information Act 2000, I am requesting the following information on access to NICE-recommended non-pharmacological therapy for the management of low back pain and/or sciatica:

1. Psychological therapies (using a cognitive behavioural approach):

a) Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)

**Yes, GPs can refer patients to a Functional Restoration Programme, which is provided via the Worcestershire Health & Care NHS Trust**

b) How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by the Worcestershire Health & Care NHS Trust ;**  
[WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)

c) What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by the Worcestershire Health & Care NHS Trust;**  
[WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)

2. Manual therapy (spinal manipulation, mobilisation or soft tissue techniques such as massage):

a) Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)

**Yes GPs can refer patients to both standard and advanced Physiotherapy practitioners and the Functional Restoration Programme**

## **Redditch and Bromsgrove Clinical Commissioning Group**

- b) How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by:**

**Worcestershire Health & Care NHS Trust, [WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)**

**Ascenti Health, Carnac House, Carnac Court, Cams Estate, Hampshire, PO16 8UZ**

- c) What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by the Worcestershire Health & Care NHS Trust; [WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)**

3. Group exercise programme (biomechanical, aerobic, mind–body or a combination of approaches):

- a) Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)

**Yes, GPs can refer patients to a Functional Restoration Programme**

- b) How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by the Worcestershire Health & Care NHS Trust; [WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)**

- c) What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)

**NHS Redditch and Bromsgrove CCG does not have access to this level of information, this may be provided by the Worcestershire Health & Care NHS Trust; [WHCNHS.FOIrequest@nhs.net](mailto:WHCNHS.FOIrequest@nhs.net)**

4. Pain Management Programmes:

- a) Are GPs able to refer NHS patients with chronic pain to this service? (Yes/No)

**No, however, NHS Redditch and Bromsgrove CCG are working with current providers to establish a Pain Management Programme**

- b) How many NHS patients were referred in 2017/18, 2018/19 and 2019/20 (to date)

**Not applicable, see response to 4a above**

- c) What was the average waiting time in 2017/18, 2018/19 and 2019/20 (to date)

**Not applicable, see response to 4a above**

### **Right of appeal**

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

## **Redditch and Bromsgrove Clinical Commissioning Group**

Initially you should write to the freedom of information officer, either by email on [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Redditch and Bromsgrove CCG. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

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- The purpose for which the document/information is to be re-used

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours faithfully

**FOI Officer**

**On behalf of NHS Redditch and Bromsgrove CCG**