



Redditch and Bromsgrove Clinical Commissioning Group

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9 July 2019

Re: Request for information under the Freedom of Information Act 2000
Ref no: CAS-04439-R0S6R2-RB

Thank you for your correspondence dated 5 June 2019 making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Redditch and Bromsgrove Clinical Commissioning Group (CCG).

You requested the following information and our response is detailed below:

1. Do you have an in-house business intelligence/insight team or function?

Yes

2. If so, how many in-house business intelligence/insight staff do you have? Preferably shown via an organisation chart

In the three Worcestershire CCGs (RB,WF,SW CCGs) we have four whole time equivalent members of staff. The organisation chart is currently being updated.

3. What directorate does the business intelligence/insight function fall under within your organisation?

We are part of the wider Finance team.

4. Do you use any third party providers for business intelligence services i.e. CSU? If so, which organisation and for what services?

We have to purchase data from CSU as the certified data processor who pseudonymise the data for our use.

5. If you do use third party supplier, how many embedded staff do you have within your organisation?

We have 3 whole time equivalent embedded members of staff in BI.

6. Do you have a risk stratification/population health system? If so, what platform does this sit on i.e. Tableau, Qlikview and is this an in-house system or provided by a CSU/third party provider?

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Aristotle is the GP system provided by the CSU.

7. Do you have any specific BI software in place to support the work of the business intelligence function such as building dashboards i.e. PowerBI, Qlikview, Tableau? And are these part of an in-house provision provided by a CSU?

Yes. This is provided by Midlands and Lancashire Commissioning Support Unit.

8. How much is your total contract value with any third party/CSU business intelligence/insight provision (if any)?

2018/19 Redditch and Bromsgrove CCGs contract is £194,357 for business intelligence services.

Right of appeal

Should you require any further information or clarification regarding this response, or do not feel that your request has been answered as you would expect, please contact the FOI team to discuss. However, if you remain dissatisfied with the service you have received in relation to your request and wish to request a review of our decision, this can be formally requested in writing and must be within a reasonable period of time (two calendar months) from the date this response was issued

Initially you should write to the freedom of information officer, either by email on MLCSU.FOITeam@nhs.net or post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information team will make sure your request is investigated by an independent reviewer who was not involved in the original consideration of your request and a written response will be provided within 20 working days.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Redditch and Bromsgrove CCG. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

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<https://ico.org.uk/media/for-organisations/documents/1151/datasets-foi-guidance.pdf>

Yours faithfully

FOI Officer

On behalf of NHS Redditch and Bromsgrove CCG