

PRESS RELEASE

Monday 12 August

New IT system will improve patient care

GP practices across Redditch and Bromsgrove have introduced a new and innovative IT system which will drive up standards in patient care.

The EMIS Web system, a clinical IT system which holds patient's cradle-to-grave medical records, will enable GP practices to monitor the performance and efficiency of their practice against national comparators. The introduction of the new IT system, which NHS Redditch and Bromsgrove Clinical Commissioning Group is overseeing locally, will also mean that healthcare professionals in settings such as diabetes or minor surgery clinics are able to access up-to-date information about patients from GP records in an instant, and vice versa, improving patient safety.

Dr Edward Barrett is a GP at Catshill Village Surgery where the EMIS Web system is already live. He said:

'As a Clinical Commissioning Group, one of our key priorities is to improve patient care and the EMIS Web system will help us to do this by monitoring the performance levels of GP practices against local and national indicators. The new IT system will enable GP practices to monitor prescribing levels and gather vital data such as the number of tests they order in comparison to other GP surgeries and admission rates to hospital as well as other vital data. By all GP surgeries having the same IT system we can look more closely at this type of activity data and use it to improve the efficiency of the service provided to our patients.

Also, by adopting this new system we are looking to the future. We want to eventually provide a system whereby patients can routinely book appointments online, get their results online and who knows maybe even one day they can have appointments online where they can talk to their doctor or nurse from their own home'.

He added:

'Some practices have already switched over to the new system – when we did so at Catshill Village Surgery, we asked patients to bear with us and try to only book an appointment if absolutely necessary, and to order their repeat prescriptions well in advance, as we knew the changeover could be hectic. Our patients were really understanding and the switch over went really well. It is possible that other surgeries will ask their patients to do something similar when they switch over, but it will only be for a couple of days'.

The EMIS Web system is currently operating in over half of GP practices in Redditch and Bromsgrove with full implementation to be completed by October. For further details about EMIS Web, and when the EMIS Web system will go live in your surgery please visit www.redditchandbromsgroveccg.nhs.uk

[EMIS Web dates](#)

CCG	Phase	GL Date	CDB	M* Code	Name	System Details	Location & CCG
R&B CCG	Live	02-Dec-10		M81070	Churchfields Medical Centre	EMIS PCS to Web	Bromsgrove, R&B
R&B CCG	Live	18-Jul-12	5728	M81064	Hollywood Medical Practice	EMIS PCS to Web	Hollywood, R&B
R&B CCG	Live	03-Oct-12	10974	M81083	Hollyoaks Medical Practice	ISoft Synergy to Web	Hollyoaks, R&B
R&B CCG	Live	09-May-13	5927	M81025	New Road, Rubery	EMIS PCS to Web	Rubery, R&B
R&B CCG	Live	04-Jun-13	9695	M81020	The Dow Surgery	ISoft Synergy to Web	Redditch, R&B
R&B CCG	Live	11-Jun-13	12407	M81087	The Woodrow Surgery	InPractice to Web	Redditch, R&B
R&B CCG	Live	12-Jun-13	11427	M81082	St Johns Surgery	ISoft Synergy to Web	Worcester, SW
R&B CCG	Live	18-Jun-13	5694	M81078	Barnt Green Surgery	EMIS PCS to Web	Barnt Green, R&B
R&B CCG	Deploying	12-Jul-13	854	M81084	Catshill Village Surgery	EMIS LV to Web	Bromsgrove, R&B
R&B CCG	Deploying	30-Jul-13	18650	M81041	Hillview Medical Centre	ISoft Synergy to Web	Redditch, R&B
R&B CCG	Deploying	06-Aug-13	18657	M81089	Maple View Medical Centre	InPractice to Web	Redditch, R&B
R&B CCG	Deploying	15-Aug-13	8725	M81000	St Stephens Surgery	EMIS LV to Web	Redditch, R&B
R&B CCG	Deploying	21-Aug-13	18656	M81616	Crabbs Cross Medical Centre	InPractice to Web	Redditch, R&B
R&B CCG	Deploying	22-Aug-13	8725	M81617	Crabbs Cross Surgery	EMIS PCS to Web	Redditch, R&B
R&B CCG	Deploying	04-Sep-13	9690	M81069	Davenal House Surgery	EMIS PCS to Web	Bromsgrove, R&B
R&B CCG	Deploying	10-Sep-13	18647	M81019	Winyates Health Centre	InPractice to Web	Redditch, R&B
R&B CCG	Deploying	11-Sep-13	2038	M81055	Cornhill Surgery	EMIS LV to Web	Redditch, R&B
R&B CCG	Deploying	17-Sep-13	8796	M81092	The Bridge Surgery	ISoft Synergy to Web	Redditch, R&B
R&B CCG	Deploying	18-Sep-13	7531	M81021	New Road, Bromsgrove	EMIS LV to Web	Bromsgrove, R&B
R&B CCG	Deploying	25-Sep-13	9849	M81077	The Ridgeway Surgery	EMIS PCS to Web	Redditch, R&B
R&B CCG	Deploying	01-Oct-13	9547	M81605	Glebeland Surgery	EMIS PCS to Web	Stourbridge, R&B
R&B CCG	Deploying	03-Oct-13	8789	M81002	Elgar House Surgery	EMIS PCS to Web	Redditch, R&B

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Notes for Editors

- Picture: Dr Edward Barrett and Practice Manager Wendy Goodchild at Catshill Village Surgery
- Egton Medical Information Systems Limited, known as EMIS and part of EMIS Group plc, is a software company that develops and supplies computer systems used by over half of all general practices in the United Kingdom.
- For more information about NHS Redditch and Bromsgrove Clinical Commissioning Group please visit www.redditchandbromsgroveccg.nhs.uk
- NHS Redditch and Bromsgrove CCG represents 22 GP practices and serves a patient population of 170,000 patients.

- Find out all the latest news by 'liking' our page on Facebook www.facebook.com/redditchandbromsgroveccg
- Follow Dr Jonathan Wells, Chair and Clinical Lead for RBCCG on Twitter @RBCCG_Chair

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