

FOI Request 1924

NHS Redditch and Bromsgrove CCG

Please can you send me the following contract information:

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.
2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.
3. Number of Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.
4. Contract Type: Is this Wi-Fi, Managed, In-House.
5. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
6. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
7. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.
8. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.
9. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.
10. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.
11. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. If there is more than one Wi-Fi provider please state the contract details for each individual provider.

IF the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If this service is provided in-house please provide me with:

1. Number of Users

2. Number of Locations/Site
3. End User Offer
4. Manufacturer Name/Brand
5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi

IF the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. Current Provider

Worcestershire Health ICT (WHICTS). Please note that this is part of an overall operational IT SLA. There is no discrete wireless service separate to this. The service is for CCG staff only although the WHICTS offering does have a "guest" feature which is therefore available on CCG sites.

2. Number of Users- This is normally the total number of staff with the organisation.

CCG has approximately 30 staff.

3. Contract Description- Please can you provide me with a brief contract description of the overall contract.

The CCG has an SLA with Arden Commissioning Support who broker the service – currently delivered by WHICTS - for the provision of all aspects of operational IT including network infrastructure, wireless, email, file storage, AD, service desk etc.

4. Contract Expiry Date- Please

The contract is a rolling contact with 6 months' notice period. It is not a fixed term contract.

5. Contract Review Date

The SLA is reviewed for performance purposes annually in November.

6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

The SLA is managed for the CCG by Arden Commissioning Support. The contact for further information is as follows;

Simon Vaughan
Associate – IT
Arden Commissioning Support
Westgate House
Market Steet
Warwick
CV34 4DE
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