

### QIPP SCHEME SUBMISSION 2013-14 (BRIEF OVERVIEW)

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<b>Prepared By -</b>	<b>Andrea Guest/Sarah Harris</b>
<b>1. Details of QIPP Scheme</b>	
<b>Title of Scheme -</b>	Virtual Ward
<b>Purpose of Scheme -</b>	<p>Emergency admissions were a major cost pressure for Redditch and Bromsgrove CCG in 2012/13 with up to 10% increases in activity in comparison to the same time period in 2011/12. The Redditch and Bromsgrove Virtual Ward was identified as a key vehicle in terms of preventing avoidable admissions via A&amp;E.</p> <p>Originally introduced in October 2012 on a pilot basis, the Virtual Ward continues to evolve, consolidating existing community services and maximising productivity. Opportunities to integrate services across Provider organisations are being maximised with clear partnership working across WHACT, WMAS, OOHs, WAHT and Social Care.</p> <p>The model has essential overarching medical leadership and support to instil confidence and secure an efficient service.</p>
<b>Brief Description –</b> (include key deliverables and what problem is being addressed)	<p><b>Aims and objectives of service:</b></p> <ul style="list-style-type: none"> <li>• To deliver individualised care and patient-centred care at all times in the patient’s journey</li> <li>• To reduce unnecessary hospital admissions and readmissions</li> <li>• To improve patient outcomes</li> <li>• To reduce the costs of unscheduled care</li> <li>• To manage patients more effectively in the community</li> <li>• To ensure early detection of clinical deterioration to enable changes in clinical management in order to avoid inappropriate admission to hospital and promote recovery</li> <li>• To identify and monitor high risk individuals as appropriate</li> <li>• To ensure robust standards of clinical governance for the service particularly around quality of care and patient safety</li> <li>• To ensure an evidence based approach is used to develop models of care in accordance with all relevant national guidelines</li> <li>• To deliver a service that offers good clinical outcomes for patients and value for money</li> </ul> <p><b>Service description:</b></p> <p>The core team supporting patients within the Virtual Ward are referred to as the Admission Prevention and Review Team (APR Team) and encompass all staff who have previously delivered care under the auspices of ‘enhanced care’, admission avoidance, early discharge etc (to include Intermediate Care and Rapid Response) plus additional Community Physician expertise.</p> <p>The APR Team is managed by a Team/Project Leader (also a therapist) and supported by a ‘Top Team’ consisting of: Community Physician, Link</p>

	Nurse, Locality Manager and Ward Clerk (for vital administrative support).  The service is available 24 hours/day, 7 days/week.			
<b>QIPP Category –</b> (please select from the dropdown)	Urgent Care			
<b>Impact of Scheme –</b>	<u><b>Redditch &amp; Bromsgrove CCG :</b></u>  Before implementing the scheme  After implementing the scheme	<b>Activity</b>  15,099  13,589	<b>Financial Value (£)</b>  £25,985,426  £23,386,884	
<b>2. Savings Anticipated</b>				
<b>Source of Savings -</b> (please cross out the relevant box)	<input type="checkbox"/> Transactional Productivity and Contractual Efficiency Savings  <input checked="" type="checkbox"/> Transformational Service Re-design and Pathway Changes			
<b>Amount –</b> (Quantify the savings and briefly sharing the modelling for both CCG's)	It is anticipated that the virtual ward will reduce our emergency admissions by 10%. Based on 8 months PbR activity and cost at Worcester Acute and UHB, uplifting it by 4% for seasonal variations our projected 12 mths figures for 12/13 are:  Activity – 15,099 Cost - £25,985,426  With a 10% reduction anticipated for 13/14, our 13/14 expected figures are:  Activity – 13,589 Cost - £23,386,884  This gives us a reduction of:  Activity – 1,510 Cost - £2,598,542  These figures are based on 12/13 April – November Actual data from the cube.			
<b>Type of Net Savings -</b> (please cross out the relevant Box and state the relevant amounts)	<u><b>Redditch &amp; Bromsgrove CCG :</b></u>  <input checked="" type="checkbox"/> Recurrent  <input type="checkbox"/> Non-Recurrent  <b>Total</b>	<u><b>Original Savings</b></u>  £ 2,598,542  £ 0  <b>£ 2,598,542</b>	<u><b>Investment (if any)</b></u>  £ 0  £0  <b>£ 0</b>	<u><b>Net Savings</b></u>  £ 2,598,542  £ 0  <b>£ 2,598,542</b>

3. Relevant Contacts and Resources				
<p><b>Please include contacts of relevant individuals to the scheme and links to documents where relevant</b></p>				